

2015 LEADERSHIP INSTITUTE

OCTOBER 7-9, 2015 • SALT LAKE CITY, UTAH

HOSTED BY THE UTAH DIVISION OF ARTS & MUSEUMS

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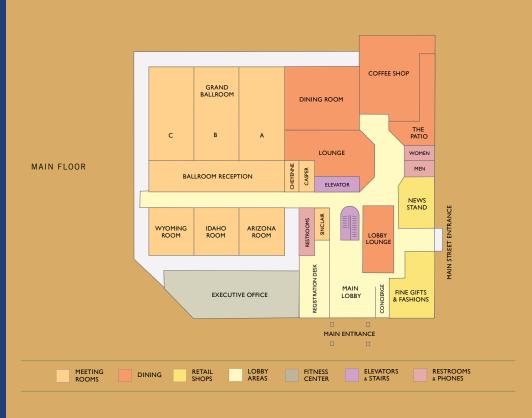


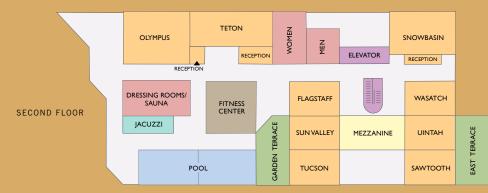
Speakers

Use a QR code scanner on your smartphone or tablet to access more information about Leadership Institute agendas, speakers and artists. This tech tool conserves paper-happy news for the planet as well as for NASAA's budget. If you don't have a QR reader, visit your app store for options.

Cover art: Plan-C Triptych (detail), by Bonnie Phillips, courtesy Utah Division of Arts & Museums Fine Art Collection

LITTLE AMERICA SALT LAKE CITY | MEETING ROOM MAPS





WELCOME TO THE NASAA 2015 LEADERSHIP INSTITUTE IN SALT LAKE CITY, UTAH!

Dear colleagues,

The Utah Division of Arts & Museums and the Department of Heritage & Arts welcome you to Salt Lake City! As the country's first state arts agency, we are very proud to host the NASAA 2015 Leadership Institute. We are excited to share the best of what Salt Lake City has to offer, from the beautiful mountains surrounding us to the thriving arts and culture scene.

During this Institute you will experience a wide range of Utah's artistic treasures, including a world-class dance company and a Grammy-nominated group of young musicians. You will hear the sounds of Polynesia and Latin America right in the middle of Salt Lake City. These artists reflect the diversity of Utah's culture and are a living testament to the state's rich heritage.

We are especially excited to share one of our banner programs with state arts agencies across the nation. The Change Leader program has reshaped how our state works with key players in arts organizations, as well as artists and community leaders. You will get a glimpse of the Change Leader program throughout this leadership conference. We are honored to have NASAA recognize this program, which also has been adopted in Colorado and Idaho.

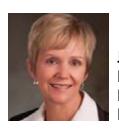
The 2015 Institute takes place in the heart of Salt Lake City, a downtown that blends an intimate, walkable feel with a cosmopolitan array of traditional and contemporary galleries, busy performance spaces, inviting restaurants and bustling nightlife. Having been voted one of America's Five New Foodie Cities last year, you are sure to find fine dining around every corner.

We hope you will take some time to look around and find our small city has a big arts community led by an ambitious vision, much like those who originally came here to make it their home. Enjoy your visit, and once again, welcome!

Sincerely,



Kirsten Darrington Assistant Director Utah Division of Arts & Museums



Julie Fisher
Executive Director
Department of
Heritage & Arts

AGENDA AT A GLANCE

WEDNESDAY, October 7

9:30 a.m. - 4:00 p.m. NASAA Board Meeting

Olympus Room

1:00 - 5:00 p.m. Leadership Institute Registration

Lobby (near check-in desk)

6:15 p.m. Bus departures for opening reception

Meet outside the Little America Hotel main entrance, on the far side

of the porte cochère.

6:30 - 8:30 p.m. Opening Reception

Utah Museum of Fine Arts

Buses return to the hotel at approximately 8:30 p.m.

THURSDAY, October 8

7:30 - 8:30 a.m. Breakfast

Grand Ballroom A

7:30 - 9:00 a.m. Leadership Institute Registration

Grand Ballroom Foyer

9:00 - 10:15 a.m. Welcome & Roll Call

Grand Ballroom B & C

10:30 - 11:45 a.m. Plenary Discussion: State Arts Agency Change

Grand Ballroom B & C

12:00 - 1:00 p.m. Networking Luncheon

Grand Ballroom A

1:30 - 3:30 p.m. Peer Sessions: Leading Change & Meeting Resistance

Chairs and Council Members - Arizona Room

Executive Directors - Wyoming Room

Deputy Directors - Idaho Room

3:45 - 5:30 p.m. Peer Sessions: Open Conversations

Chairs and Council Members - Arizona Room

Executive Directors - Wyoming Room

Deputy Directors - Idaho Room

Evening Dinner on your own in Salt Lake City

FRIDAY, October 9

8:00 - 9:00 a.m. Breakfast

Grand Ballroom A

9:00 - 10:30 a.m. Concurrent Sessions

CAN-flict: Elegant Conflict in Times of Change - Arizona Room

Mindful Leadership - Snowbasin Room

Innovation Insights from Improv Theatre - Wyoming Room

11:00 a.m. - 12:00 p.m. Plenary Discussion: National Endowment for the Arts

Grand Ballroom B & C

12:00 - 1:00 p.m. Networking Luncheon

Grand Ballroom A

1:30 - 3:00 p.m. Concurrent Sessions

New Audiences, New Expectations - Wyoming Room

Building Public Will - *Arizona Room* Inclusive Leadership - *Idaho Room*

3:15 p.m. Bus departures for closing session

Meet outside the Little America Hotel main entrance, on the far

side of the porte cochère.

3:45 - 5:30 p.m. Institute Wrap-up

Rose Wagner Performing Arts Center

Buses return to the hotel at approximately 5:30 p.m.

SESSIONS & EVENTS

WEDNESDAY, October 7

9:30 A.M. - 4:00 P.M. NASAA Board Meeting

Olympus Room

All NASAA members are invited to drop by.

1:00 - 5:00 P.M. Leadership Institute Registration

Lobby (near check-in desk)

6:15 P.M.

Bus departures for opening reception

Meet outside the Little America Hotel main entrance, on the far side of the porte cochère.

6:30 - 8:30 P.M. Opening Reception

Utah Museum of Fine Arts 410 Campus Center Drive

Reconnect with colleagues and explore exhibits featuring the works of contemporary creators as well as more than 5,000 years of art history. Your NASAA Leadership Institute name badge gains you admission to a special exhibition,



Tony Feher installation detail

The British Passion for Landscape. The featured performer is Caleb Chapman's



Caleb Chapman's Crescent Super Band. Photo by Earl Cahill

Crescent Super Band, an award-winning student ensemble that has amazed audiences and critics with its superior talent. Buses return from the museum to the Little America Hotel at 8:30 p.m.

THURSDAY, October 8

7:30 - 8:30 A.M.

Breakfast

Grand Ballroom A

7:30 - 9:00 A.M. Leadership Institute Registration

Grand Ballroom Foyer

9:00 - 10:15 A.M. **Welcome & Roll Call**

Grand Ballroom B & C

Let your voice be heard during the annual roll call of the states, a joyous NASAA tradition! The opening ceremonies include warm welcomes from our Utah hosts as well as the singers and dancers of Island Time II, celebrating the cultures of Utah's diverse



Island Time II

Polynesian communities, which took root in the state starting in the 1800s.

10:30 - 11:45 A.M. Plenary Discussion: State Arts Agency Change

Grand Ballroom B & C

What are the most significant transformations occurring among state arts agencies today? What do you hope to do differently in the future? Share your innovations, ideas and aspirations in this whole-group dialogue about state arts agency change.

Moderators: Pam Breaux, CEO, NASAA

Kelly Barsdate, Chief Program and Planning Officer, NASAA

12:00 - 1:00 P.M. Networking Luncheon

Grand Ballroom A

Network and enjoy the acoustic sounds of Salt Lake City's Lark & Spur.



Lark & Spur

Meet Our Conference Illustrator ALECE BIRNBACH



Alece Birnbach is the founder of the Graphic Recording Studio, which produces live visualizations for meetings and special events. Alece uses active listening,

annotation and illustration techniques to capture the themes and ideas of convenings in real time, as discussions are occurring. Her work supports participants' learning and helps groups to build consensus and shared visions. Adding to her visual artist skills, Alece has 20 years of corporate experience as an advertising art director and commercial illustrator.



Please silence your phone during all sessions.

SESSIONS & EVENTS

THURSDAY, continued

1:30 - 3:30 P.M.

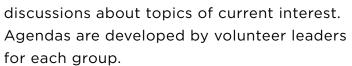
Peer Sessions: Leading Change & Meeting Resistance

Institute participants gather in job-alike groups during this time. Each session, facilitated by a certified Change Leader instructor, invites you to explore your own attitudes toward change and to consider how you can lead transformation efforts and address various kinds of resistance

Chairs & Council Members - Arizona Room Executive Directors - Wyoming Room Deputy Directors - Idaho Room

3:45 - 5:30 P.M. **Peer Sessions: Open Conversations**

After a quick break, groups reconvene for peer-directed



Chairs & Council Members - Arizona Room Executive Directors - Wvoming Room

Deputy Directors - Idaho Room

EVENING

Dinner on your own in Salt Lake City

Salt Lake City offers a delicious array of restaurants, clubs and pubs. Walk or ride the TRAX Light Rail to nearby dining and nightlife hot spots.

FRIDAY, October 9

8:00 - 9:00 A.M. **Breakfast**

Grand Ballroom A





Morning sessions emphasize skills essential to leading change and innovation efforts.

CAN-flict: Elegant Conflict in Times of Change

Arizona Room

Peer Session

Agendas

They say that the only constant is change, and you can bet on one additional constant -conflict. Conflict is a signal that something is trying to emerge within an evolving system. For public-sector leaders committed to incorporating diverse perspectives, conflict offers an opportunity to embrace the kernel of truth in even the most unskillful transmission. This session offers practical conflict diagnosis and resolution techniques useful at the office, in the board room, in public meetings . . . and perhaps even around your own kitchen table.

Facilitator: Leigh Marz, Marz Consulting

Mindful Leadership

Snowbasin Room

Recent neuroscience research shows that mindfulness and meditation have powerful effects on productivity, health and wellbeing. These practices have gained traction in many sectors, including health care, education, Fortune 500 companies and professional sports. Of particular interest is the role of mindfulness in strengthening executive functions such as decision making, planning, problem solving, time management and regulating emotions. How can these skills help us to lead and manage change skillfully? What are the applied benefits of this approach? And what can the public arts sector gain from it? Join this session to explore the principles and practices of mindful leadership.

Facilitator: Laura Smith, Chief

Advancement Officer,

NASAA

Innovation Insights from Improv Theatre

Wyoming Room

The state arts agency environment is increasingly unpredictable, making adaptability and thinking on your feet more important than ever. Even when you have time to plan for change, superior listening, communication and collaboration skills are critical to any innovation effort. Improv theatre is a powerful vehicle for building fluency in all of these essential skills. Contrary to popular

misconceptions, improv abilities are not innate, and are not just for comedians. Everyone can learn—and benefit from—these creative techniques. Develop your own skills in this (participatory!) workshop.

Facilitator: John Windmueller, WIT@Work

Director, Washington Improv

Theater

11:00 A.M. - 12:00 P.M. Plenary Discussion: National Endowment for the Arts

Grand Ballroom B & C



Photo by Michael G. Stewart

National Endowment for the Arts Chairman Jane Chu joins the Leadership Institute to reflect on the agency's 50th anniversary and to share her thoughts about the federal-state partnership and the future of the arts in

America. Bring your questions for the chairman to this discussion.

Moderator: Pam Breaux, CEO, NASAA



Please silence your phone during all sessions.

SESSIONS & EVENTS

FRIDAY, continued

12:00 - 1:00 P.M. Networking Luncheon

Grand Ballroom A



Rio Bravo

Chat with colleagues and enjoy the Tejano-Mex and Latin sounds of Rio Brayo.

1:30 - 3:00 P.M. Concurrent Sessions

Afternoon sessions explore major trends important to the future success of state arts agencies and their constituents.

New Audiences, New Expectations

Wyoming Room

The behaviors of U.S. cultural consumers continue to change, reflecting demographic shifts, acute competition for leisure time and technology that fundamentally alters the way we interact with our world. This session mines Culture Track, the largest national tracking study focused on the attitudes and behaviors of U.S. cultural consumers. It offers insights into audience expectations and motivations and how cultural organizations are responding. Developed by LaPlaca Cohen, Culture Track is the product of more than a decade of research and dedication to producing actionable insights that can help cultural organizations build powerful connections with their audiences.

Presenter: Allison Channing Jones,

Strategist, LaPlaca Cohen

Facilitator: Ryan Stubbs, Research

Director, NASAA

Building Public Will

Arizona Room

Building Public Will for Arts and Culture is a new initiative to make arts and culture a more recognized, valued and expected part of everyday life. Led by Arts Midwest with assistance from Metropolitan Group, this project uses a combination of research, communications and engagement methods to identify what matters most to the public and to reveal the relationship between those values and the arts. Join this session to learn the fundamentals of building public will and to discuss

early insights from the initiative and what its findings suggest about how to increase popular support for arts and culture.

Presenter: David Fraher, President &

CEO, Arts Midwest

Inclusive Leadership

Idaho Room

Diversity, inclusion, equity—all are critical issues for the arts field. How can state arts agencies address the needs of changing communities through our own policies and practices? How can we, as public agencies, lead by example? The Western States Arts Federation (WESTAF) serves as your resource for this discussion, which draws on WESTAF's 15-year-long Multicultural Initiative as well as the experiences, insights and ideas of session participants.

Presenter: Chrissy Deal, Program

Associate, Western States

Arts Federation



Hot Club of Zion

3:15 P.M.

Bus departures for closing session

Meet outside the Little America Hotel main entrance, on the far side of the porte cochère.



Ririe-Woodbury Dance Company

3:45 - 5:30 P.M. Institute Wrap-up

Rose Wagner Performing Arts Center 138 West, 300 South

Refreshments and cool jazz from the Hot Club of Zion await you at the Rose Wagner Performing Arts Center. Along with some (brief!) NASAA business and reflections on the past two days, the acclaimed Ririe-Woodbury Dance Company offers a special performance to conclude the Leadership Institute. Buses return to the Little America Hotel after the program.

GENERAL INFORMATION

Meeting Sites

Unless otherwise indicated, all meetings take place at:

The Little America Hotel - Salt Lake City 500 South Main Street Salt Lake City, Utah 84101 801-596-5700

Registration

The Leadership Institute registration desk is open in the hotel main lobby on Wednesday, October 7, from 1:00 – 5:00 p.m. On Thursday, October 8, the registration desk is open in the Grand Ballroom reception area from 7:30 - 9:00 a.m. If you miss registration, please ask a NASAA staff member for help or stop by the NASAA office in the Casper Room.

Badges

Your name badge is your "admission ticket" to Leadership Institute sessions and special events, so please wear it at all conference functions. If you lose or misplace your badge, ask a NASAA staff member for help.

Badges with a star sticker indicate a firsttime attendee. Please help us welcome all newcomers to our Leadership Institute community!

Business Services

The Little America Hotel concierge offers assistance with printing, copying, faxing and shipping services. A boarding pass printing station is adjacent to the lobby.

Documentation

Please be aware that NASAA uses a variety of media (including photography, illustrations, and video and audio recordings) to capture conference proceedings. NASAA may disseminate selected material, images or recordings for documentation, education and promotional purposes.

Program Design: John Foster, badpeoplegoodthings.com

Program Layout: Lauren Benson, Benson Projects LLC

SPONSORS & ACKNOWLEDGMENTS





Windgate Charitable Foundation

SPECIAL THANKS





Ririe-Woodbury Dance Company Arts Midwest Western States Arts Federation (WESTAF)



The work of NASAA and state arts agencies is strengthened in many ways through partnership ART WORKS. with the National Endowment for the Arts.

THANK YOU!

These generous individuals and organizations make NASAA's work possible through their support.

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Utah Division of Arts & Museums¹

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In honor of Neely Portera, made by Rebecca T. Quinn

In honor of Pablo Pua'a, a pig who loves art more than most people, made by Benjamin Brown

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In honor of Nola Ruth's leadership with the Missouri Arts Council, made by Marie Hunter

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In memory of Bonnie Bernholz, Former Chair of the Alaska State Council on the Arts, made by Timothy Wilson

In memory of Rebecca Blunk, made by Cassandra Mason

In memory of Royal Nebeker, Oregon Arts Commissioner 2006-2013, made by Chris D'Arcy

In memory of George Rodrigue, made by Pam Breaux

In recognition of Theresa Colvin, Executive Director, and all the staff of the Maryland State Arts Council, made by Bill Mandicott

*2015 NASAA board member

+Deceased

This list acknowledges 2014 and 2015 contributions. The number after each name identifies the number of years giving, and the categories reflect the most recent level of giving.

FROM THE 1ST VICE PRESIDENT



Dear friends,

Thank you for attending this Leadership Institute. Gatherings like this remind me how important our state arts agency community is to my work in Texas. I get to hear what's going on in other states, learn from others' experiences and talk through challenges. I'm also reminded that there are people across the country invested in my success—and that I'm never alone, whether I'm coping

with trouble or making the most of a new opportunity.

Having a supportive community is one of many reasons I value NASAA—and one of the many reasons I make a personal gift each year. Many of you also support NASAA, and I thank you for your generosity and dedication.

If you haven't already, please consider making a gift while you're here in Utah. With your help, NASAA:

- provides the best research and advocacy tools to help you make the best case for state funding
- is an experienced advisor in hard times, or when you need a trusted sounding board
- tirelessly **protects the 40%** of NEA funds that go to states and regions by representing our interests in Congress.

Because you devote your energy to state arts agencies, you have a unique appreciation for the importance of this work. It's up to those of us who believe in public funding for the arts to make our voices heard. **NASAA** is our collective voice and your gift supports all their work on our behalf. Please give today.

You can make your gift at the registration desk, on-line at <u>www.nasaa-arts.org</u>, or by scanning the QR code below.

Your generosity strengthens our entire state arts agency community. Thank you!

Sincerely,

Gary Gibbs, Ph.D.

Executive Director, Texas Commission on the Arts 1st Vice President, NASAA



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