



## Resources References in Presentation & Additional Reading

Curated by [Beth Kanter](#)

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### Books & Articles by Beth Kanter

- [The Smart Nonprofit: Staying Human-Centered in an Automated World](#) by Beth Kanter & Allison Fine
- [AI4Giving:Unlocking Generosity with AI](#) - Research for Bill & Melinda Gates Foundation by Beth Kanter & Allison Fine
- [Humans-First AI Adoption for Nonprofits](#) - Candid Blog Post
- [8 Steps Nonprofits Can Take to Adopt AI Ethically](#) (SSIR) by Beth Kanter, Allison Fine, and Philip Deng
- [Five Lessons from Nonprofit AI-Pacesetters](#) by Beth Kanter
- [Using AI to Work More Human](#) (HBR) by Beth Kanter & Allison Fine
- [How AI Is Transforming Nonprofits](#) (HBR) by Allison Fine & Beth Kanter
- [Four Key Considerations for an Interim Generative AI Acceptable Use Policy](#) by Beth Kanter

### Workshop Materials

- [Slides](#)
- [Demo Prompts](#)
- [Demo Output: Different Styles for Grant Rejection Letter](#)
- [Collaborative Storytelling Activity](#)
- Handout 1: [Workflow Integration for Staff Tasks](#)
- Handout 2: [Prompting 101](#)
- Handout 3: [Responsible Use in Practice: Checklist, Prompting, and Reviewing Output](#)
- Handout 4: [Example Acceptable Use Policy](#) **[Don't cut and paste; contextualize to your agency and state AI guidelines]**

### Additional Reading

#### [Fundamentals & Basic Definitions](#)

[Workplace Productivity & Adoption Research](#)

[Nonprofit Jobs: Forecast of AI Impact on Nonprofit Jobs](#)

#### [Limitations & Ethical Use](#)

[AI Ethics](#)

[Case Studies - Ethics Lessons Learned](#)



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[Social Sector AI Ethical Use Guidance](#)

[AI Use Policies for Nonprofits](#)

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## Fundamentals & Basic Definitions

- [Generative AI Glossary for Business Leaders](#)
- [Brief Visual Video Explainer of Generative AI](#) (Good for senior leaders intro)



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## Workplace Productivity & Adoption Research

- [Navigating the Jagged Frontier of LLMs](#)
- [Microsoft Work Lab: AI is At Work, Now Comes the Hard Part](#)
- [11x11 Tipping: Research on Adoption](#)

## Nonprofit Jobs: Forecast of AI Impact on Nonprofit Jobs

- [ServiceNow Research: Nonprofit Sector Job Impact:](#)
- [ServiceNow Research: Nonprofit Jobs and Skills Forecast](#)
- [LinkedIn Nonprofit Job Data](#)

## Limitations & Ethical Use

### AI Ethics

- [The Risks of Bias & AI](#)
- [Mitigating Bias in LLMs](#)
- [Privacy Issues To Consider When Adopting Generative AI](#)
- [How To Opt Out of Having LLMs use Your Data](#)
- [Online Privacy Practices for Nonprofits](#)
- [AI Is Your Over-Eager Intern: Always Verify for Accuracy](#)
- [Generative AI & IP](#)
- [Artists Copyright Case Against Stable Diffusion](#)
- [Why you need to disclose AI use for generative AI](#)
- [Best Practices in Disclosure of AI-Assisted Writing](#)
- [The Race To Opt-Out of Open-AI Content Scrapes](#)
- [Deep Fakes - Regulation & Laws Related to Election](#)
- [Human Rights in Data Training](#)
- [Fair Work Research & Policy Briefs](#)
- [Will AI Help or Hurt Sustainability](#)
- [The AI Environmental Impacts Act](#)

## Case Studies - Ethics Lessons Learned

- [National Eating Disorders Association - Chatbot Shutdown](#) (NPR)
- [USAID AI Ethics Guide](#) (includes examples of use cases causing harm)
- [Child Protection Agency - Use of ChatGPT for Reports](#)



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## Social Sector AI Ethical Use Guidance

- [TagTech Ethical Use Framework](#) helps to think through responsible use and operationalizing AI at enterprise level
- Afua Bruce's [Templates for Nonprofit AI Governance](#)
- [NTEN AI Framework for an Ethical World](#) - social justice lens - useful for small organizations, individuals, and others.
- [Fundraising.AI Framework](#) - high level principles for fundraisers
- [Artificial Intelligence and Fundraising Ethics](#) a paper co-authored by Meena Das

## AI Use Policies for Nonprofits

- [How To Create An Acceptable Use Policy for Generative AI](#)
- [TechSoup AI Usage Policy Guide](#)
- [What is Data Governance?](#)
- [Responsible Externally Facing Chatbots](#)
- [Ethical Pipeline](#)

## Examples of AI Ethical Principles and Responsible Use Policies

- [USDA Framework for Use of Ai in Public Benefits](#) and [HHS Plan for Responsible AI Use](#)
- [Department of Education AI Guidance Designing for Education](#) (includes links to guidance to states)
- [Gates Foundation Generative AI Acceptable Use Policy](#)
- [BBC Editorial Guidance for Using Generative AI](#)
- [Center for Democracy and Technology Generative AI Usage Policy](#)

## Use-Case Examples for Nonprofits

### Marketing & Fundraising

- [Rescue Writer](#): Generative AI tool to help write animal shelter adoption profiles for quicker adoption to clear the shelters.
- [Fundraising Use Cases](#): Lots of examples for different types of AI
- [Fundraising.AI](#)
- [Fundraising Intelligence](#)



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## Program Delivery

### AI-Powered Nonprofit Use-Cases

- [Mapping the Landscape of AI-Powered Nonprofits](#)
- [Google.Org's AI & Social Impact Projects](#)

### Health

- [Is AI More Empathetic Than Your Doctor?](#)
- [ChatGPT to help doctors be more empathetic in written responses](#)

### Global Health & Health Equity

- [WHO Sarah Bot](#)
- [Three Case Studies of Nonprofits Using Ai for Health Equity](#)

### Humanitarian Work

- [Generative AI in Humanitarian Use Cases](#)
- [UNHCR Innovation Fund](#) - Examples of Chatbots in Humanitarian Aid
- [Aid Delivery to People Impacted by Climate Disasters](#) -Partnership with Google.Org and International Rescue Committee

### Public Benefits

- [Mom's First Paid Leave ChatBot](#)

### Innovation & AI Challenges

- [Nonprofit Innovation ChatBot](#)
- [Mastercard AI Inclusion Challenge](#)
- [Robinhood Foundation AI Poverty Challenge](#)

### Operations, HR, and Evaluation

- [HR Chatbots](#) (Examples)
- [Nonprofit Chatbot Ask Me Anything About Nonprofit Leadership](#)
- [Using ChatGPT to Personalize Internal Communication](#)
- [World Bank ImpactAI](#)
- [AI & Evaluation](#)



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## Grant Management Systems

- [What Grantmakers Think of AI Grant Writing](#)
- [Candid Research: Funder Insights on AI-Generated Grant Proposals](#)

## AI & Nonprofit Adoption Research & Guides

### Nonprofit Adoption Research

- [Meeting Nonprofit AI Challenges: Research](#)
- [GivingTuesday: 3 Insights from Nonprofit Readiness Survey](#) ([Full report](#)) ([Resource List](#))
- [Google: Nonprofit Research & Capacity Building](#)
- [Philanthropic Investment in AI - Landscape Analysis](#)
- [AI is Driving Impact and Equity in NY Nonprofits](#)

### Organizational Adoption Approaches

- [Slow Nonprofit AI Adoption](#)
- [Workflows and Enjoyable Work Leads To Impactful Organizational Adoption](#)
- [Experiencing AI Through Play](#)
- [AI & Board Member Checklist](#)
- [Microsoft: AI Taking the First Steps](#)
- [Microsoft AI Digital Skills Hub](#)
- [Microsoft AI Skills](#)
- [Copilot Adoption Resources](#)
- [Your Organization Isn't Designed To Work with Generative AI](#)
- [School District Gen AI Readiness Rubric](#)
- [Examples of organizational Use Cases for ChatGPT](#)

### Human-Centered Design Methods for AI Org Adoption

- [Ideo.Org Design Kit: Methods](#)
- [AI & Ethics: Collaborative Activities for Designers](#)
- [I Love Algorithms](#)
- [Mapping Problems to Solutions: Artificial Intelligence](#)
- [People + AI Guidebook](#)



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# Nonprofit AI Skill Building & Reskilling

## Workplace Reskilling and Soft Skills

- [ServiceNow 2024 AI and Nonprofit Jobs Impact Study](#)
- [Building Soft Skills](#) and [What Soft Skills?](#)
- [Well Designed Work Makes Us Smarter](#)
- [Is AI Diminishing Relationships At Work?](#)
- [Smart Work Design with AI](#)
- [I've Worked with Generative AI Nearly A Year, Here's What I Learned](#) (WSJ)
- [How Chief Learning Officers Are Upskilling Staff with AI](#)

## Generative AI Tools

### Generative AI Apps

- [Ethan Mollicks 6/2024 Guide To LLMs](#)
- [OpenAI for Nonprofits](#)
- [Microsoft 365/Copilot Grants & Resources](#)
- [ClaudeAI by Anthropic](#)
- [Google Gemini Workspace: What you need to know](#)

### General

- [CharityGPT](#): Custom ChatGPT and prompt library trained with specialized knowledge and perspectives for nonprofit roles and positions.

### Digital Strategy

- [Lightful](#): digital strategy platform with generative AI modules for ethical storytelling and persona development
- [DonorPerfect Fundraising Bot](#) - Generate fundraising content for a variety of purposes and from a variety of perspectives.
- [Artelize](#): Lead generator for arts organizations to sell tickets
- [ChangeAgent](#) - Progressive focused model.

### Fundraising Intelligence

- [Donor Search](#)



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- [Kindsight](#)
- [Dataro](#)

#### Grant Prospecting

- [OpenGrants](#): grant prospecting tool

#### Grant Writing

- [Grantable](#)
- [GrantOrb](#)
- [Grant Assistant](#)
- [GrantBoost](#)

#### Culturally Sensitive

- [BlackGPT](#)

#### Tool Lists

- [Generative AI Tools for Nonprofit Marketers](#)
- [Comprehensive List of Generative AI tools for Digital Content Creation](#)
- [Ten Best AI Tools for Nonprofits](#)
- [Generative AI tools for Fundraisers](#)
- [The Best Generative AI Image Generator Tools](#)
- [Superhuman Productivity Tools](#)
- [100 AI Tools](#)
- [AI Tools for HR](#)



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